

# COMMUNITY RESILIENCE FOR COVID-19 AND BEYOND: LEVERAGING A SYSTEM FOR HEALTH CARE AND SOCIAL SERVICES INTEGRATION

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## PROJECT SUMMARY



The Contra Costa Health System is a safety net health system in the San Francisco Bay Area that invested before the pandemic in CommunityConnect, a large-scale social needs case management program, housed in the public health department.

This evaluation will examine how this highly aligned system is being deployed in the current crisis. Through analysis of case management processes that support patients' health and social needs, researchers will identify how specific resources enabled by the aligned systems are being used to reduce COVID-19-related risks, address barriers to sheltering in place, and overcome social and economic disruptions of virus-related closures for vulnerable patients living in Contra Costa County, Calif.

A grantee of

**ALIGNING SYSTEMS FOR HEALTH**

Health Care + Public Health + Social Services

### Areas of the Theory of Change



Purpose



Governance



Data



Financing

### Stakeholders Involved

Case managers



Health care



Public health



Social services