Our Approach to Technical Assistance

Since 1995, the Georgia Health Policy Center at Georgia State University has provided technical assistance and capacity building support to more than 800 rural and urban communities across the country. Our technical assistance is centered around helping communities develop a strategic approach to program implementation, building capacity utilizing technical and adaptive approaches, and focusing on long-term sustainability. The process provides a logical progression of activities to support communities in accomplishing their goals: focusing first on developing a strategic mindset, building requisite skills and capacities, and integrating sustainability strategies.

We believe that the most effective technical assistance is provided by people who are in an ongoing relationship with the communities they serve. Based on this conviction, each community is assigned a dedicated technical assistance lead who works in partnership with the site throughout the engagement. This long-term association allows the technical assistance leads to develop trust and rapport with sites through an understanding of their communities, partners, and program goals. The lead serves as an unbiased partner for sharing challenges and offering objective consultation.

Plans Tailored to Your Needs

Priority needs are reflected in individualized technical assistance action plans that describe the tailored support to help the site be successful. The technical assistance lead will:

- Work with the site in identifying technical assistance, evaluation support, and the resources needed for convenings, core functions, or projects;
- Continually assess, detect, and respond to changing needs in real-time;
- Draw on the expertise of the team, as well as external specialty consultants;
- Utilize relationships to make one-on-one peer connections and unite sites for trainings and exchange.

All efforts are designed to build your individual, organizational and collaborative capacities.
Healthy Population

Technical assistance and support will be provided in primarily three areas to:

**Strengthen Collaboratives**
- Collective impact
- Stewardship of a shared system
- Partnership alignment
- Leadership and infrastructure development
- Decision-making

**Promote Financing Innovation**
- Understanding health system dollar flows
- Innovation strategies and approaches
- Resource maximization
- Sustainability

**Increase Impact on Health and Health Equity**
- Strategic upstream interventions that improve population health
- System dynamics and modeling
- Metric identification and evaluation planning

**BRIDGING FOR HEALTH: Improving Community Health Through Innovations in Financing**

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